

21st Century Cures Act

Tips to Prevent Claims Rejections and Denials

Updated on 10/10/2023.



The 21st Century Cures Act requires all providers who render, furnish, order, refer, attend, and prescribe services and items to Medicaid beneficiaries to register/enroll with the State Medicaid agency to be eligible for payment. For dates of service on or after October 1, 2023, claims may deny if providers do not submit the DMAP registered/enrolled provider on claims and/or bill Delaware First Health correctly. This document includes some tips to help prevent 21st Century Cures Act claims rejections and denials.

- ✓ Review how you are submitting claims to Delaware First Health (taxonomy, NPI, and service location) and confirm you are registered with DMAP for the **exact taxonomy, NPI and service location combinations**. **The billing, rendering, and attending information on your claims must match the information registered with DMAP.**
- ✓ If the way you are billing Delaware First Health does not match the information registered with DMAP, you will need to change your billing practices and/or register the NPI, taxonomy and service location combination with DMAP.
- ✓ Notify Delaware First Health of any change in your information.
- ✓ Submit the physical street address on claims with the full nine-digit zip code (5-digit zip plus 4). A P.O. box may be used only in the Pay-To address location on electronic claims.
- ✓ Billing, attending, and rendering providers must submit the taxonomy on the claim. The requirement to include attending and rendering taxonomies does not apply to atypical providers.
- ✓ Remind non-billing health care professionals who order, refer, and/or prescribe to Medicaid beneficiaries to register with DMAP.
- ✓ Visit Delaware First Health's [21st Century Cures Act page](#) on our website for additional information and resource guides.
- ✓ Contact DMAP Provider Services (Gainwell) for any questions on your registration, including whether you are considered "engaged" issues with completing the process, etc.



1-800-999-3371, option 0 then option 4



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If you have any additional questions, reach out to your [Provider Engagement Administrator](#).or email DE_ProviderEngagement@delawarefirsthealth.com.