Delaware First Health
21st Century Cures Act
Medical Claims Validations Guidance
(last revised 1/16/2024)

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I.   Introduction

Delaware First Health has created this 21st Century Cures Act (CCA) Validation Guidance ("Guidance") so that providers understand how we are matching/validating providers' compliance with the CCA requirements. We believe as a trusted partner it is important to be transparent about our process. Our CCA claim matching logic is based on the files we received from the State, which is why it is important for all provider types to complete the mandatory registration process with the State and submit claims with the registered provider information.

We encourage you to share this Guidance as well as other CCA resources on our 21st CCA webpage with your billing staff. We also welcome any questions on this Guidance. Please contact your Provider Engagement Administrator with any questions or concerns you may have. We are here to help.

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II. Revisions History

Revision Date	Revision Summary
1/2/2024	• Update coverage page to clarify this is guidance for medical claims • Updated validation guidance to reflect engaged provider listing from December 2023 • Added claims validation for PASA providers
1/16/2024	• Added note regarding place of service codes for home health services • Updated X12 loops for service location

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III.   Referring Provider Validations:

The data elements below submitted on the claims are used for validation:

Data Element	Electronic 837P	Electronic 837I
Referring Provider NPI	2310A-NM109	2310F-NM109

Validation Rule:

The claim passes **21st CCA referring provider validation** if-

The referring provider NPI submitted on the claim is found in the list of registered providers sent on the weekly registration file.
OR
the referring provider NPI submitted on the claim is found in the list of engaged providers sent by Gainwell on the daily Provider file.
OR
the referring provider NPI submitted on the claim is found in the list of engaged providers sent by Gainwell on September 23' and December 23'.

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IV.   Billing Provider Validations:

The data elements submitted on the claims below are used for validation:

Data Element	Electronic 837P	Electronic 837I
Billing Provider NPI	2010AA-NM109	2010AA-NM109
Billing Provider Taxonomy	2000A-PRV03	2000A-PRV03
Service Location Address-	2310C N3, N4 segments OR 2010AA N3, N4 segments	2310E N3, N4 segments OR 2010AA N3, N4 segments

Note1: *As per HIPAA Implementation guide (TR3), when the service location is same as billing location, service location loop is not required. In such instances the billing address is considered as the service location address*

Note2: *DFH also uses the place of service codes to determine whether the service location submitted in 2310C or 2310E loops should be used for Billing provider validations. For example, place of service codes 12 reflects that the service was performed in patient's home. In such scenarios, DFH uses the 2010AA N3 N4 segments as service location to apply billing provider validations.*

Validation Rule:

The claim passes **21st CCA billing provider validation** if-

- The billing provider NPI, Taxonomy and address submitted on the claim matches with at least one registered record on the weekly registration file sent by Gainwell.
  OR
- The billing provider NPI and Taxonomy submitted on the claim is found in the list of engaged providers sent by Gainwell on the daily Provider file. The engaged records on the daily file can be identified by column ASSIGNED REVALIDATION DATE =20231231.
  OR
- The billing provider NPI and Taxonomy submitted on the claim is found in the list of engaged providers sent by Gainwell in September 23' and December 23'.

DFH Implementation for Non-Personal Assistance Service Agency (PASA) Providers:
- DFH checks the NPI, Taxonomy and 5-digit ZIP code submitted on the claims against the registered records on the weekly registration file. If a match is found the claims passes the billing provider validations.
- If the match is not found in above step, then DFH checks the NPI and Taxonomy submitted on the claims against the NPI and Taxonomy combinations on the daily file where ASSIGNED REVALIDATION DATE >20230930. If a match is found the claims passes the billing provider validations.
- If the match is not found in above step, then DFH checks the NPI and Taxonomy submitted on the claims against the NPI and Taxonomy combinations sent on the

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"Engaged provider" listing sent by Gainwell in September 23' and December 23'. If a match is found the claims passes the billing provider validations.

- If no match is found in above three steps, then the claim is denied with error code 3l.
- **Please note that if a Billing Provider Taxonomy is not submitted then the claim fails the billing provider validations.**

DFH Implementation for Personal Assistance Service Agency (PASA) Providers Only:

The data elements below submitted on the claims are used for validation:

Data Element	Electronic 837P	Electronic 837I
Billing Provider NPI	2010AA-NM109	2010AA-NM109

Validation Rule:

The claim passes **21st CCA billing provider validation** if-

The billing provider NPI submitted on the claim is found in the list of registered providers sent on the weekly registration file.
OR
the billing provider NPI submitted on the claim is found in the list of engaged providers sent by Gainwell on the daily Provider file.
OR
the billing provider NPI submitted on the claim is found in the list of engaged providers sent by Gainwell on September 23' and December 23'.

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V.   Rendering Provider Validations:

The data elements below submitted on the claims are used for validation:

Data Element	Electronic 837P
Rendering Provider NPI	2310B-NM109
Rendering Provider Taxonomy	2310B-PRV03

Validation Rule:

The claim passes **21ˢᵗ CCA rendering provider validation** if-

- The rendering provider NPI and Taxonomy combination submitted on the claim matches with at least one registered record on the weekly registration file sent by Gainwell.
  OR
- The rendering provider NPI and Taxonomy combination submitted on the claim is found in the list of engaged providers sent by Gainwell on the daily Provider file. The engaged records on the daily file can be identified by column ASSIGNED REVALIDATION DATE =~~20231231~~ 20240331.
  Note: DFH considers all records which are not registered but have REVALIDATION DATE >20230930 as "Engaged".
  OR
- The rendering provider NPI and Taxonomy combination submitted on the claim is found in the list of engaged providers sent by Gainwell in September 23' and December 23'.
- Please note that if a rendering NPI is present and rendering Provider Taxonomy is not submitted then the claim fails the rendering provider validations.
- In some cases, Centene requires Providers to add Billing NPI in the rendering NPI field. The rendering provider validations are not performed for such claims.

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VI.   Attending Provider Validations:

Below data elements submitted on the claims are used for validation:

Data Element	Electronic 837I
Attending Provider NPI	2310A-NM109
Attending Provider Taxonomy	2310A-PRV03

Validation Rule:

The claim passes **21ˢᵗ CCA attending provider validation** if-

- The attending provider NPI and Taxonomy combination submitted on the claim matches with at least one registered record on the weekly registration file sent by Gainwell.
  OR
- The attending provider NPI and Taxonomy combination submitted on the claim is found in the list of engaged providers sent by Gainwell on the daily Provider file. The engaged records on the daily file can be identified by column ASSIGNED REVALIDATION DATE =~~20231231~~ 20240331.
  Note: DFH considers all records which are not registered but have REVALIDATION DATE >20230930 as "Engaged".
  OR
- The attending provider NPI and Taxonomy combination submitted on the claim is found in the list of engaged providers sent by Gainwell in September 23' and December 23'.

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